

Inclement Weather Policy

By virtue of living in Colorado, we are presented with extreme weather conditions from time to time. For the safety of our patients and our staff, we may be forced to close our office(s) when it has been determined that road conditions are not safe for travel. Please review our Inclement Weather Policy and please note that our policy is location specific. **Please also note, we reserve the right to close our office(s) early or shut down completely, regardless of this policy if pending and/or existing conditions pose a risk for safe travel.**

- **Children's Hospital/Pueblo Surgery Center:** For patients scheduled for treatment under general anesthesia in a hospital setting, your appointment will remain "as scheduled" unless the hospital notifies you of a closure. If road conditions prevent safe travel, please notify Yvonne Merkle, our Hospital Coordinator at (Phone): 719-375-5135 (Email): or.visit@outlook.com, to notify her that your child's appointment will need to be rescheduled. Failure to call, may impact your ability to reschedule your child's OR visit.
- **North Office:** Our North Office, located at 9480 Briar Village Point, Suite 301, Colorado Springs, CO 80920 will be closed if the U.S. Airforce Academy is closed to non-essential personnel. For information about the U.S. Airforce Academy, please call 719-333-6249. **If the U.S. Airforce Academy has implemented a delayed start, our office will not open until 10 am. In the event the delay turns into a closure, we will remain closed for the duration of the day.**
- **South Office:** Our South Office, located at 660 Southpointe Court, Suite 100, Colorado Springs, CO 80906 will be closed if Peterson Air Force Base is closed to non-essential personnel or if Fort Carson Army Base is closed to non-essential personnel. For information about Peterson AFB, please call 719-556-SNOW (7669). For information about Ft. Carson Army Base, please call 719-526-0096. **If either base has implemented a delayed start, our office will not open until 10 am. In the event the delay turns into a closure, we will remain closed for the duration of the day.**
- **Canon City Office:** Our Canon City Office, located at 1335 Phay Ave., Suite # C., Canon City, CO 81212 will be closed if Ft. Carson Army Base is closed to non-essential personnel. For information about Ft. Carson Army Base, please call 719-526-0096. **If Ft. Carson has implemented a delayed start, our office will not open until 10 am. In the event the delay turns into a closure, we will remain closed for the duration of the day.** This is due to the fact that our staff is traveling from Colorado Springs to Canon City to serve our patients.
- **CarePoint Anesthesia @ North Office:** For patients scheduled for treatment under general anesthesia at our North Office (see address above), you will need to standby until further notice in the event that the U.S. Airforce Academy is closed. Your treating dentist will be consulting with both you and CarePoint Anesthesia to determine if all parties are able to safely travel to our North Office. If it is your preference to reschedule your appointment, we will understandably do so. In the event of inclement weather, please be prepared to accept a call from a member of our team. Failure to communicate, may impact your ability to reschedule your child's CarePoint visit.

*******Sedation Visits:** If your child is scheduled for Sedation at either our North Office or South Office this will be handled on a case by case basis. Please be prepared to accept a call from our office. Both parties (patient & dentist) will determine if the appointment can safely be accommodated. If it is your preference to reschedule your appointment, we will understandably do so.

In the event of office closures, permitting we have a valid phone number, you will receive notification that our offices are closed due to weather conditions. If you are signed up to receive appointment notifications through Solutionreach, you will also receive notice that our Inclement Weather Policy is in effect.

Please remember that our policy is location specific and that one of our offices may be open when another office is closed. Also be forewarned that you may still receive appointment notifications from Solutionreach reminding you of your appointment, although our offices are closed.

We apologize in advance for any inconvenience an office closure may cause, but the safety of our patients and our staff needs to take priority if weather conditions prevent safe travel. Thank you for your understanding.